

## **ANALYSIS OF STUDENT SATISFACTION SURVEY CONDUCTED DURING 2019 – 2020**

2572 students actively participated in **online** Student Satisfaction Survey from different departments of VISTAS. Students were asked to give their feedback on various parameters such as Teaching, Learning, Evaluation, Personal Attention, Mentoring, Infrastructure and Placements. A copy of the questionnaire is attached. The analysis of the responses of students is detailed below:

Student's feedback on the Teaching at VISTAS revealed that majority of the students (87.5%) expressed that the syllabus is well covered by the teachers and 97.8% of students felt that the teachers come to the class with thorough preparation. The ability of the teachers to impart domain knowledge is rated to be effective by nearly 93.2% of the students surveyed. Further a high percentage of students have opined that regularly teachers illustrate the concepts through examples and applications. Regarding the usage of ICT tools while teaching, students say that almost all the teachers (nearly 88.1% of teachers) use ICT tools while teaching. Overall, the students have expressed high level of satisfaction towards the teaching process adopted at VISTAS.

The students were asked to give their opinion on the personal attention they get and a large proportion of them (92.4%) have said that teachers identify their strengths and encourage them reasonably and fully. Also 90.4 % of students have said that their weaknesses are identified usually by the teachers and they help to overcome them. This portrays the effectiveness of the Mentor – Mentee system followed by VISTAS .

The initiatives taken by the institution for internship, field visit, Student exchange has been viewed very favorably by 88.8% the students. They have expressed high level of satisfaction because institution uses Student Centric Methods to enhance learning experience to a great extent and also provides multiple opportunities to students for leaning like seminars, group discussions and case-based learning. Students also strongly feel that encouragement is given for undertaking projects and assignments by providing the necessary facilities like equipments and labs. The Robust curriculum and periodic revision of syllabus has resulted in high level of satisfaction of students towards the learning experience in VISTAS

87.4% of students agree that they have opportunities to regularly interact with the alumni of their department and 82% say that they take part in NSS & other outreach activities. This needs attention and alumni relations should be fostered to enhance the network of the current students.

Overall feedback on the Teaching learning process is very good with nearly 93.9 % of the students either strongly agree or agree to the high standards of teaching learning process offered by VISTAS.

The evaluation process followed in VISTAS has been considered as “Always Fair” & “Fair” with 94.1% of the students expressing satisfaction towards it. 93.1% students also say that their performance in assignments are discussed with them. Teachers also explain the competencies required for the course, Course Outcomes, Programme Outcomes & Program Specific Outcomes.

The Mentoring support given by VISTAS has been viewed as contributing very well & significantly by 90.4% of the students towards their Cognitive, Social, Emotional growth. 92.9% Students also have given a feedback that regularly their mentor does the necessary follow up for the completion of task assigned to the student.

82% of the students surveyed have rated the amenities such as library, transportation, Canteen, Gym available in the Campus as excellent and very good. 80.5% of the students say that the sports facilities are excellent and very good.

Majority of the students agree that VISTAS Campus is plastic free and green Campus and clean drinking water is available.

92% of the students feel that the institution takes effort to enhance their skills to make them ready for the world of work. Efforts are made to train the students to enhance their personality, basic life skills and soft skills. Placement training is imparted with the help of specialized external experts.

**Measures which have drawn favorable feedback from the students are Remedial Classes, Guest Lectures, Value Added Courses, Internship opportunities, Mentor-Mentee System and E content developed by Faculty of VISTAS.**

**Areas of Improvement suggested by the students are ICT infrastructure, updating of latest books in the library and number of field visits.**

**In conclusion, nearly 90 % of the students have given favorable feedback on the various parameters upon which the survey was conducted.**