

## **ANALYSIS OF STUDENT SATISFACTION SURVEY CONDUCTED DURING 2018 – 2019**

1728 students from 42 programs actively participated in **online** Student Satisfaction Survey. Students were asked to give their feedback on various parameters such as Teaching, Learning, Evaluation, Personal Attention, Mentoring, Infrastructure and Placements. A copy of the questionnaire is attached. The analysis of the responses of students is detailed below:

Students feedback on the Teaching at VISTAS revealed that majority of the students (89.6%) have felt that the syllabus is well covered by the teachers and 98.3% of students felt that the teachers come to the class with good preparation. The effectiveness of the teachers in communicating the domain knowledge is rated to be effective by nearly 94.1% of the students surveyed. Further a high percentage of students have opined that every time teachers illustrate the concepts through examples and applications. Regarding usage of ICT tools while teaching, students say that almost all the teachers (nearly 89% of teachers) use ICT tools while teaching. Overall, the students have expressed high level of satisfaction towards the teaching process adopted at VISTAS.

The students were asked to give their opinion on the personal attention they get and a large proportion of them (93.4%) have said that teachers identify their strengths and encourage them reasonably and fully. Also 92.9 % of students have also said that their weaknesses are identified usually by the teachers and they help to overcome them. The Mentor – Mentee system followed by VISTAS has resulted in this opinion.

The initiatives taken by the institution for internship, field visit, Student exchange has been viewed very favorably by the students. They have expressed satisfaction because the institution uses student Centric Methods to enhance learning experience to a great extent and also provides multiple opportunities to students for leaning like seminars, Group Discussions and case-based learning. Students also strongly feel that encouragement is given for undertaking projects, assignments by providing the necessary facilities like equipment and labs. The Robust curriculum and periodic revision of syllabus has resulted in high level of satisfaction of students towards the learning experience in VISTAS.

88.2% of students agree that they have opportunities to regularly interact with the alumni of their department and 83% say that they take part in NSS & other outreach activities. This needs attention and alumni relations should be fostered to enhance the network of the current students.

Overall feedback on the Teaching learning process is very good with nearly 94.6 % of the students strongly agree or agree to the high standards of teaching learning process offered by VISTAS.

The evaluation process followed in VISTAS has been considered as “Always Fair”& “Fair” with 95.6 % of the students expressing satisfaction towards it. 94.7% students also say that their performance in assignments are discussed with them. Teachers also explain the competencies required for the course, Course Outcomes, Programme Outcomes & Program Specific Outcomes.

The Mentoring support given by VISTAS has been viewed as contributing very well & significantly by 92.8% of the students towards their Cognitive, Social, Emotional growth and 95% Students also have given a feedback that regularly their mentor does the necessary follow up for the completion of task assigned to the student.

83% of the students surveyed have rated the amenities such as library, transportation, Canteen, Gym available in the Campus as excellent and very good. 80.4% of the students say that the sports facilities are excellent and very good.

Majority of the students agree that VISTAS Campus is plastic free and green Campus and clean drinking water is available.

93% of the students feel that the institution takes effort to enhance their skills to make them ready for the world of work. Efforts are made to train the students to enhance their personality, basic life skills and soft skills. Placement training is imparted with the help of specialized external experts.

**Measures which have drawn favorable feedback from the students are Remedial Classes, Guest Lectures, Value Added Courses, Internship opportunities, Mentor-Mentee System.**

**Areas of Improvement suggested by the students are ICT infrastructure, updating of latest books in the library and number of field visits.**

**In conclusion, nearly 90 % of the students have given favorable feedback on the various parameters upon which the survey was conducted.**